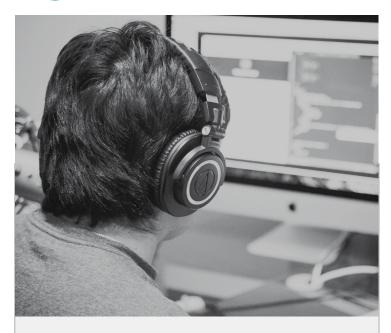
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INFORMATION TECHNOLOGY & NETWORKING RESOURCES

Are you an IT and Networking professional looking to develop or refresh your skills?

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Advance Your Skills as an IT Help Desk Specialist

Learning

14 COURSES - 19 HOURS OF CONTENT
Improve your system administration and maintenance while enhancing your skills in communication, time management, conflict resolution, and teamwork.



Become an IT Support Technician

12 COURSES - 25 HOURS OF CONTENT
Learn the core concepts of PC maintenance to prepare for a job as an IT technician.



Become a Network Administrator

17 COURSES - 31 HOURS OF CONTENT
Begin your career in IT as a network admin, and learn the essential skills you'll need to organize, install, and support a Cisco network.



Help Desk Handbook for End Users: Mobile, Networking, Security, and Troubleshooting

DURATION: 2H 7M - SKILL LEVEL: BEGINNER
Review information that can help empower end users to solve beginner-level IT issues.



Help Desk Handbook for End Users: PC Basics, Hardware, Operating Systems, and Applications

DURATION: 2H 18M- SKILL LEVEL: BEGINNER
Learn how to troubleshoot issues related to
storage, memory usage, computer setup,
wiping a computer for resale, installing apps,
file management, and backups



IT Service Desk: Management Fundamentals

DURATION: 2H 38M- SKILL LEVEL: BEGINNER
This course covers the processes and tools new IT managers need to manage service desk staff and make service desk-related system decisions for the company.

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Contact us for questions and demos!